

## **Splash Gear MP3 Player FAQ's**

### **I'm not very technical, is the Splash Gear easy to use?**

Yes, you will be pleased to know that the simple interface makes it extremely user friendly and suitable for all ages.

### **Do I need special software for the music to work?**

No, unlike the other waterproof brands the splash gear requires no software. You simply drag and drop your music from your computer to the player within seconds.

### **Do I need to buy a swimming hat to put wear it ?**

No, unlike the other brands it comes with a built in 360° rotating clip, so you now have a choice to attach it to any type of swimming costume, goggles ,hat etc.

### **Will the earphones fit me?**

Yes, the earphones have been specially designed to fit perfectly in and around your ears. In addition, the splash gear package includes a set of waterproof ear buds. Which come in 3 different shapes to fit all ears.

### **Does it have any warranty?**

Yes you will be pleased to know you have a full 12 month warranty. Meaning in the unlikely event that your player develops any faults we will fix and replace it for you immediately. In addition all our products come with a money back guarantee so that you can test the player for yourself Risk Free.

### **Do I get any After Sales Support?**

Of course you do. We strive to provide all our customers with an excellent level of Customer Service before and after the sale. So no matter how big or small you query, we will be more than happy to assist you and make sure that you get the most out of your purchase.

### **Does it come with instructions?**

Yes your player comes with a full instruction user manual. However everything you need to know to get started is shown on our video demonstration on the main page.

### **How long does the battery last ?**

The battery life can vary depending on usage and volume, between 6-10 hours is an average batter life. Giving you more then enough time for your swimming session.

### **How can I play my songs in order?**

You will be pleased to know when you transfer your songs in a specific order they will play in that order. You can also easily rearrange the order of your play list at any time.

### **How do I transfer my music from all my CDs onto my Splash Gear?**

You will be relieved to know that transferring music from your CDs is simple. The Splash Gear will automatically sync with windows media player allowing you to easily rip your CDs onto your computer and then "drag and drop" them onto your Splash Gear player. (this proces s is very quick).

**I have a lot of music from iTunes. Will this work on the Splash Gear?**

Your music from iTunes can be easily converted to MP3 format using any MP3 Converter. We recommend a free converter (no adware, no sneakware, no online registration required) called Freemake Video converter. [Click here to download your copy.](#)

**Can I listen to audio books ?**

Yes, you simply "drag & drop" your audio book files onto the player as normal.

**Can I go back to my 1st song without skipping through them all?**

Yes you can. There is a small reset button giving you the option to skip back to the start of your play list.

**Can the Splash Gear Player be used in Salt Water?**

Yes, the splash gear will be 100% waterproof in the sea, however salt water can be corrosive over a period of time so we recommend to rinse the player with clean water after being used in the sea.

